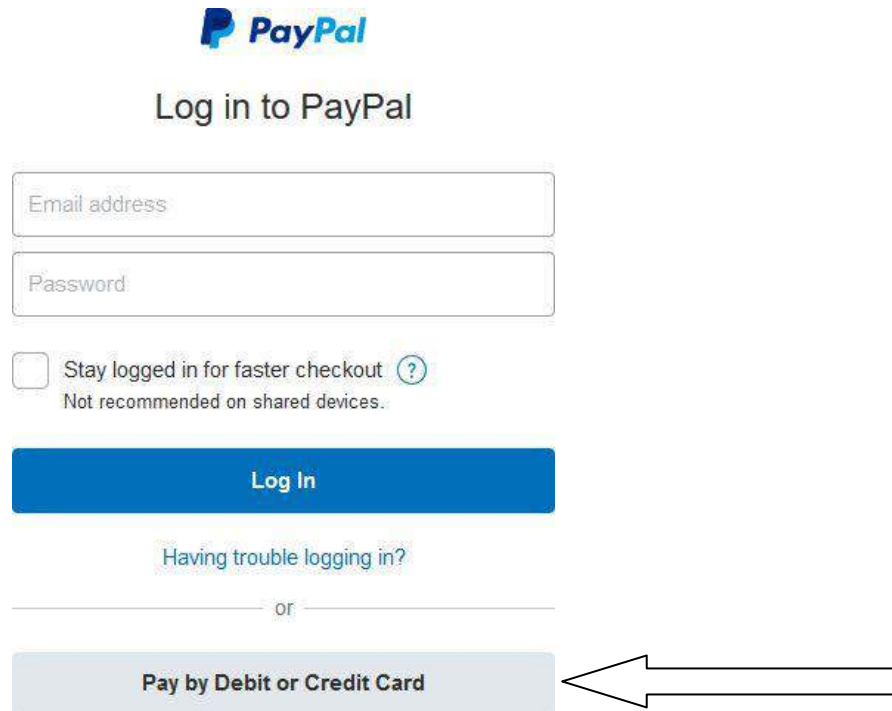


## We want to help! Your order with us did not complete.

On our website [www.hab.online](http://www.hab.online) at the shopping cart, even if you want to pay by credit / debit card but are having trouble getting through the payment process, you can select PayPal as the payment method rather than Credit / Debit Card (even if you do not have a PayPal account, you don't need one).

When you select PayPal as the payment method, what you will see is as below, please click the box 'Pay by Debit or Credit Card';




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Log in to PayPal

Email address

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Stay logged in for faster checkout   
Not recommended on shared devices.

Log In

[Having trouble logging in?](#)

or

Pay by Debit or Credit Card

When you click this link it will take you to a new screen and you will recognise the format, it asks you to supply your long card number, expiry date, 3 digit security number on the back of the card, your name and address details, your email address, all the usual things.

If it asks you if you want to create a PayPal account tick 'No Thanks' unless you actually want to create a PayPal account of course!

From there your payment should go through.

If the above does not work we also have an eBay store - <https://www.ebay.co.uk/str/habonline>

and an Amazon store - <https://www.amazon.co.uk/s?merchant=A2NV5VD55Z0DCF>

If all the above does not work for you please feel free to email us with as much detail as you can about your order and we'll do our best to help you.

Regards,

HAB Team